

## **POLICIES ON CANCELLATIONS & FEES**

Road examinations will be canceled automatically when the Governor declares a state of emergency. If the Governor declares an emergency in a particular region, only road examinations in that region will be canceled. Also, RMV examiners may cancel road examinations when weather conditions are considered unsafe. To determine if your road examination has been canceled, please call the RMV's Phone Center at 617-351-4500. In any of the preceding cases, you may schedule a new road examination at no additional charge.

However, you will be charged the road examination fee if you:

- Fail the examination.
- Are unprepared for the examination.
- Are refused the examination because your vehicle fails to pass the RMV examiner's inspection.
- Fail to appear for or are late for your examination.
- Cancel or reschedule your examination less than twenty-four (24) hours before your scheduled examination time.